

PROJECT/PROGRAM MANAGER II DEPARTMENT OF EXECUTIVE SERVICES FINANCE AND BUSINESS OPERATIONS DIVISION PAYROLL SYSTEMS AND OPERATIONS SECTION

Hourly Rate Range: \$25.81 – \$32.72

Job Announcement: 05TS4955TLT

OPEN: 2/28/05 CLOSE: Open Until Filled

WHO MAY APPLY: There are two (2) fully benefited term-limited temporary positions that may last through the end of the year. The positions are open to all qualified King County career service employees and the general public.

WHERE TO APPLY: Required forms and materials must be sent to: Finance & Business Operations Division, Attention.: Jemima deVera, M.S. EXC-ES-0720, Exchange Building, 7th Floor, 821 Second Ave, Seattle, WA 98104-1598. Email applications are encouraged at HR.FBOD@metrokc.gov. Application materials must be received by 4:30 p.m. on the closing date. (Postmarks are NOT ACCEPTED.) PLEASE NOTE: Applications not received at the location specified above and those that are not complete may not be processed.

FORMS AND MATERIALS REQUIRED: A <u>King County application form and data sheet</u>, resume and letter of interest detailing your background and describing how you meet or exceed the requirements. Application forms may be found at: http://www.metrokc.gov/ohrm/jobs/JobApplications.htm.

WORK LOCATION: Exchange Building, 7th Floor, 821 Second Avenue Seattle, WA 98104.

WORK SCHEDULE: The positions are not exempt from the provisions of the Fair Labor Standards Act, and is overtime eligible. The positions are paid on a bi-weekly schedule, every other Thursday, comprising a 40-hour workweek; normally Monday through Friday, 8:00 a.m – 5:00 p.m. May be required to work extended and/or flex scheduled work hours to respond to service needs.

PRIMARY JOB DUTIES INCLUDE:

- Provide technical support for the MSA Standardization and Payroll Improvement Projects (referred to collectively as PIP), including data capture and analysis.
- Develop data collection methodology and determine data collection strategy in conjunction with project leadership.
- Manage data gathering, including interviews of end-users and other clients.
- Map business processes and assess efficiency of process flows and procedures.
- Conduct investigations and analyze findings.
- Perform payroll process analysis and evaluation.
- Maintain timelines for research pieces for which you are accountable, and report progress to project team and project leadership.
- Write complex analytical and evaluative reports of both projects.
- Represent the combined projects and the division in inter-jurisdictional or multi-agency meetings, as well as those within Payroll Operations and PSSD.
- Handle politically sensitive and confidential employee information.
- Conduct business process and systems meetings to gather information.

- Lead and coordinate inter-jurisdictional or multi-agency payroll policy development, including some training and/or policy implementation support.
- Develop and implement payroll procedures, policies, work plans and strategies for regulatory compliance in the specialized area of payroll, including an evaluation on the efficiency of PIP.
- Develop and present a variety of analytical, technical and persuasive materials and results to decision-makers, develop and communicate materials to effect change, negotiate internal/external payroll terms and agreements of significant County-wide impact.

QUALIFICATIONS:

- A bachelor's degree in business administration, finance, human resources or equivalent field; or any equivalent combination of education and experience is required.
- Experience analyzing complex business systems and data to evaluate efficiencies.
- Ability to work with diverse groups of people to effect change.
- Software proficiency, particularly in MS Word and MS Excel.

WORKING KNOWLEDGE IS REQUIRED IN THE FOLLOWING:

- 2+ years effective project management experience, including understanding of PM principles.
- Ability to manage and be accountable for multiple timelines across a diverse body of work.
- Process mapping and analysis of processes as applied to diverse systems.
- Interview and other research skills, including surveying.
- Training skills, including individual and/or group trainings.
- Proven negotiation and group management skills.
- Business requirement analysis abilities.
- Quantitative analysis skills, including qualitative data and process analysis comparisons.
- Presentation and facilitation skills.
- Experience in developing and reporting cost/benefit analysis for multiple options.

DESIRABLE QUALIFICATIONS:

- Experience evaluating payroll systems and payroll business practices.
- Knowledge of Federal, State and King County payroll regulations, rules, policies, and practices (including but not limited to employment law such as FLSA, USERRA, etc and IRS code affecting payroll).
- Experience with GEAC/MSA HR/Payroll and/or PeopleSoft HRMS.
- Experience with MS Project, Visio and/or MS PowerPoint.
- Extensive business process evaluation and improvement experience using data driven methodologies very desirable, (e.g., Six Sigma, Deming, other TQM, etc).

UNION REPRESENTATION: The positions are not represented.

CLASS CODE: 243201